Message from UASRA President

Dear Residents,

As some of you may know, there was a suspected armed man around the Sepulveda side on July 16th around 9:00pm. The details of this occurrence are not important, but rather a time to make sure we are keeping our homes safe. Please ensure that you are locking your doors, and deadbolt your door whenever you possibly can, especially when you are deciding to leave for long extending periods of time. No matter how safe our community is, we still live in a large metropolitan area where crime exists. We have to work together to ensure the safety of our area. Please report all suspicious activity to the UCPD.

Many of you are off for the summer and may be planning some fun vacations. If you are planning a long vacation and will be away, try and arrange to have a neighbor do you a favor by picking up your mail and packages. This will help in decreasing the amount of mail theft that could potentially occur in our community, for packages would not be left on the floor by the gates. There is also the option of rerouting your mail.

Some of us may decided to stay here and have people visit us instead. If this is the case, it is important for you to stop by the rental office with your guest(s) and proper identification and they will be issued a temporary door key issued.

There have been many discussions on our Facebook group about different issues around our community, and our page has been used as a reporting platform. Please note
that our Facebook page is not an area to report issues. When there are issues that are after hours (after 4:30 on weekdays, 24/7 on the weekends and holidays), please call the Area Coordinators (ACs). ACs are in charge of the afterhours emergencies that may arise and they can be reached at 310-391-0686. The maintenance line you call during regular business hours goes to maintenance, and afterhours, the calls goes to the on-call ACs. It is important to restate that the ACs are meant for emergencies only. Examples include: lockouts, plumbing issues, and noise complaints. It is important that the emergencies are called in right away, and not hours after the occurrence. If you have other concerns that are not an emergency, but rather have to do with our upkeep, all around maintenance of our community, or any issue where you are unsure of who to contact, please feel free to utilize our Maximo site and place a ticket for the issue. There are also the Unit Representatives of your respective area who can be a great contact for any questions you may have. Their information is in the glass cases, by the mail area, for your respective unit, and you can find their information at www.gsa.asucla.edu/uasra/contact. They are here to represent you and your concerns.

As it is summertime, the temperature is getting hot outside and it is a great time for the kids to be outside to get fresh air and play. Please supervise your young children while everyone is enjoying the playground. All children must be supervised. For the safety of everyone, no bikes, scooters or skateboards are allowed on the University Village grounds.

Please note, that for the month of August, there will not be a GA meeting and we will resume with regular work for our community in the coming month of September.

Wishing you all the best,

Arash Shamsian
UASRA President
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Call to order 7:18 pm

Public Comments: None

AC Report: There are about 12-16 couples that work as ACs after-hours (24/7 on the weekends and holidays and also after 4:30 on weekdays) to field emergency requests. It’s really meant for emergencies, including lockouts, plumbing issues, and noise complaints. Please call in issues that need attention right away, not a few hours after the fact, as they are unable to help resolve the issue once the problem isn’t occurring anymore. Noise complaints can be called into the AC right away to be documented and also can go to the resident service coordinator during normal business hours. A resident asked if it is possible for ACs to let people know about water outages in their building but was informed that it’s not really possible to meet this request due to the nature of the AC job: it’s for emergencies, not for notification purposes. One circumstance in which ACs would go door-to-door to let people know about a situation is if their actions would affect other units. (For example, if there were a plumbing issue such that you using your water in your apartment could cause a problem, an AC would come and let you know not to use the water until the issue is resolved.)

UCPD Report: Officer Duren shared that two of our burglars have been apprehended. (For further details see notes from the PRB meeting.) Once a week our UCPD officers meet with the pacific division of LAPD to discuss the crimes that have occurred outside of the property. UCPD has stepped up their parking enforcement and are towing cars that have multiple citations. A resident voiced a concern about cars being towed off of the streets over the long weekend because of a lack of proper notification that the space was reserved. The resident was reminded that the street is not UCPD’s jurisdiction, but also that 72 hours notification is supposed to be given by LADOT. Update on cameras: planned to be installed this year. Residential Life Advisor reminded residents, though, that cameras are not a simple solution that will resolve all of our security issues. We
need to be vigilant as residents and call in potential problems to UCPD.

**UAS Management Report (Lizca and Regis):**

Regis: We are busy with renovations right now with residents moving out (about 52 move-outs this past weekend). We are also working on fixing some signs in the parking structure. We are repairing the eaves and Gazebo has been repaired. We are working on trellis repairs near 3281. The top of it got rotted out from water puddles on the top. We are also installing new gardens on the Sepulveda side. Update on LAD-WP: (See PRB Meeting summary for details.)

Tree Trimming: A resident raised a concern regarding the tree-trimming because of a loss of shade. The trees were due to be trimmed because of their schedule, diseases, and rodents, but shade structures are in the process of being approved for installation. Regarding the watering problems, send Regis an email: rmesko@ha.ucla.edu. Turf v. Grass on Playgrounds: A resident shared that parents have expressed a desire to have real grass instead of turf. There are safety issues with grass or mats/grass combo. Goal is to clean the artificial turf more consistently. The plan is to add more turf, so the board might want to address what residents want regarding more turf or keeping grass. Laundry Room Hours: A resident asked about opening laundry room earlier – it matches quiet hours currently. If residents want to change the hours to open at seven am, that could be an option. Plan to change lockers in laundry rooms (and floor/painting). Notices will be posted. LED lights have been added in more areas, ongoing progress on this. Residents can inform if an area needs more. A resident followed up regarding the cockroach problem. Regis said that it has been looked at and hopefully resolved. (Residents with thoughts/concerns regarding turf v. grass and/or laundry room quiet hours please send an email to uasrapresident@gmail.com or uasrassecretary@gmail.com so that your concerns can be taken into account when we discuss these issues at our next board meeting.)

**General Officer’s Reports:**

Sepulveda A: Excused

Sepulveda B: Our courtyard has no trashcan. We need a trashcan for small park trash. No grill at Sepulveda B. The far north grill has one gas and one charcoal. There were some suggestions to change it so that both grills are gas. Would like earlier laundry hours.

Sepulveda C: Nothing to report

Sepulveda D: Nothing to report

Sawtelle A: Nothing to report

Sawtelle B: Nothing to report

Sawtelle C: Nothing to report

Sawtelle D: There was a bike chained to the stairwell, and it was clarified to call the AC.

Sawtelle E: Nothing to report

Keystone: Nothing to report

Mentone/Clarington: Nothing to report

Rose: Not present

Venice/Barry: Some issues of mail and packages being lost or stolen. Complaint regarding the removal of planters from around the pool. It is a bit up in the air what will (if anything) be replaced.

Community Center Maintenance Coordinator: Nothing to report.

Sepulveda Maintenance Coordinator: Nothing to report; new person starting next time.

Green Coordinator: Nothing to report.

Garden Coordinator: Not present.

Safety: Safety messages to go into the newsletter; presentation of possible events coming up. Saken has the CPR cards for those who attended the training. Email him: uasrasafety@gmail.com to obtain your cards. With regards to
bikes, we don’t recommend cable locks as they are easy to cut. Buy a U-lock which cannot be cut so easily. One more thing to remember is that bikes aren’t stolen if they are taken by the sweep. If you think that management took the bike, then you can still get them back for 90 days. You can register the bike on the national bike registry and attach the bike to your name, and that way if some organization picks up your bike they can look up that it’s yours. One resident came and was upset that there is no covered bike rack. Saken recommended putting a tarp over your bike. One resident suggested the installation of bike racks in an empty garage on the north side.

Management Excused

Reports from Board Members:
Community Center Coordinator: Nothing to report. Event Coordinator: We’ve created the event list for the upcoming year. It will be presented at the next GA meeting.
Newsletter: Not present
Secretary: Office comments: There are materials available in the UASRA office for use at UASRA events, including unit events. Email comments: Please be professional in your use of your UASRA email accounts.
Treasurer: Stipend and budget issue. Because of the renovation, there are vacancies, and so we are going to have less money than last year. We’re going to be tight on our budget. So we may cut some funding from unit events. We are also going to change the Constitution and By-Laws so that the total stipend for stipended positions cannot exceed 60% of the total UASRA budget rather than 50%. The General Assembly will vote on this change in September.
Vice-President: Distribute binders and contact sheets
President: Nothing to report.

Residential Life Advisor Report: Community Assistant position remains open. Email Addae if you’re interested.

Final concerns:
Meeting Adjourned at 8:48 pm

UASRA Policy Review Board Meeting

The meeting was called to order at 5:50 PM, and attendees included the UASRA President, Vice President, Secretary, and Treasurer, as well as the UAS Area Manager (Stan Markowitz), the UA Support Services Manager (Lizca Spalding), the UAS Area Facilities Manager (Regis Mesko), two UCPD Officers (Terry Duran and his partner, Shannon), and the Budget Analyst for UA (Wayne Lue Chin).

UCPD Report: (1) Two of our burglary suspects are in custody. One was apprehended on a burglary warrant as he had in his possession a bicycle he had stolen from the Keystone apartments. It was crucial that a resident had reported the bike stolen. (2) UCPD is stepping up parking enforcement and encourages residents to follow all posted signs. Cars can and will be towed, particularly if they have more than one citation on record.

Safety Concern: Wayne reminded residents that it is never ok to enter the property through an exit gate, and it is particularly dangerous to do so now, as it is summer time and more children are around the property. Please drive slowly, respecting the speed limit, and only enter through entrance gates, not exit gates.
There is a camera posted at the exit gate near the office, and cars that enter through it can be cited.

**Financial Update:** Wayne shared a financial update with the UASRA board members, reviewing the state of UAS finances for the month of May. He reviewed some planned renovations that account for some of the unspent maintenance money. Wayne also encouraged the UASRA board members to arrange for a meeting with WHR so that we can be informed about what the different numbers mean in the budget so as to better serve our residents.

**UAS Services Update:** Stan and Liza encouraged unit reps and residents to be vigilant with respect to smoking on the property and to report smoking to the ACs. Smoking is never allowed on the property of UAS (or any UCLA property). Stan will be meeting with UCLA Transportation Services regarding some bicycle regulations for the property. We will share more updates regarding bicycles once we have them. Regis shared a reminder for residents in the meantime please to register your bicycle with the national bicycle registry.

**Update on LADWP Overcharge Dispute:** Stan was very helping in helping some residents to resolve overcharge disputes with LADWP. Problems are still happening for some residents, so here is the procedure for your disputes: (1) Contact LADWP to share your complaint. (2) If LADWP asks you to obtain a picture of your meter, you can contact your resident services coordinator to get a picture. They will either go with you and let you take a picture or send you a picture. Please call the office during normal business hours and ask for the appropriate resident services coordinator (Xochilt Ortiz: all of Sepulveda and 3100-3130 Sawtelle; Walleska Bareto: 3140-3360 Sawtelle; Curtis Whatley: all of mixed use). (3) You can then send the picture to LADWP and continue your dispute with them through the call center. (4) If you continue to have problems after following this procedure, please let your UASRA President (uasarapresident@gmail.com) and/or Secretary (uasrassecretary@gmail.com) know so that we can help resolve the issue. But please first follow this procedure.

**Playground Shade:** It is in the works, but please realize that it will take a little while for them to be finalized and installed. Some trees do have to be pulled out due to their being diseased or housing rodents. Please try to be patient as we work to install shade.

**Security Upgrades Update:** Security cameras at the pedestrian entrances are in the budget for this year. It will take a little while for them to be finalized and installed as well, but they are working on it. Cameras have been fixed and updated as each of the vehicle entry gates.

**Update on Package Issues:** If residents are having package issues, they need to report the issues to their resident service coordinators (see above to find who yours is for your area).

The meeting concluded with a discussion of how best to use the time we have to collaborate as UASRA board members with UAS management and setting our tone for the upcoming year. The meeting adjourned at 7:00 PM.
You can do it.